



Arrival of Your Student

The first step in the arrival of your student is to make sure all pre-arrival preparation is complete. Your Homestay Coordinator will have provided you with your student's arrival information such as arrival date, flight number and arrival time at Vancouver International Airport (YVR). You and your Homestay Coordinator should have provided your student with your cell phone number.

Homestay families get to pick up their student at the airport!

It is a great way to start their Canada experience off right!

For When Your Student Arrives

Check the YVR website for up-to-date arrival information – www.yvr.ca

Bring a sign with your student's name clearly printed on it in **BOLD** letters. It can be found under the Flight Information subsection of the Resources >> Arrival page on our website

Be prepared to possibly wait at the airport longer than you expected. Students have to complete immigration / student visa paperwork when entering the country

After greeting your student, encourage them to phone or e-mail home to confirm their arrival to their parents. Remember they will be jetlagged and tired. Go slow on the information!

If you experience any difficulties while at the airport, please call Karen Symonds (Director) on her cell phone at 604-396-6862, Brent Gibson (Homestay Manager) on his cell phone at 604-319-0493 or your Homestay Coordinator

Specific instructions for after-hours airport pick-ups will be provided if the situation arises

Take your new student to the School Board Office at 4585 Harvest Drive in Ladner, as soon as possible after arrival, to complete school registration and medical forms Mon-Fri between 8:30am and 4:30pm. Students will need their passports, study permits (for long-term students), and custodianship papers

Upon Returning to Delta After Arrival

Show your student your home, both inside and out. Discuss common and personal spaces. Standards of privacy and personal space can vary across cultures (e.g., the practice of knocking on a bedroom door before entering)

Show students how things work since toilets, showers, faucets, window safety latches, etc. can function differently in other countries

Review a list of the rules of your home and leave a list with the student to keep in their room

Provide a contact list of important numbers. Students can keep the list as well as take a picture of it with their phones

Explain how 911 works for emergencies and discuss the house safety plan. Teach your homestay student where to meet in case of a disaster and which neighbours to go to for immediate help

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Help your student unpack. It helps for you to show them where they can store things, as well as for you to see what items the student may need to purchase in the near future such as undergarments, winter clothes, school supplies, etc.

Show your student how to walk to and from the school if your home is within 20 minutes

Show your student how to get to bus stops and local amenities (the library, recreation facilities, shopping malls, etc.)

- Students with limited English will need supervision in using the recreation centres at the beginning

Help the student to get a cell phone and school supplies, and to set up a bank account, if necessary

